

WINDEMERE MHP - WSID 20551

Consumer Confidence Report – 2020

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2019. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. This report is designed to inform you about the quality water and services we deliver to you every day. Please remember that we are always available to assist you should you ever have any questions or concerns about your water. To learn more, please call Patricia M. Beavers, Water System Operator and Consultant at 802.763.3937 or write 19 Johnson Circle, Tunbridge, Vermont 05077. There are no regularly scheduled meetings; however, you can call your Property Manager, Tom Young at Vermont Housing at 802.828.6904.

We take drinking water seriously and have qualified conscientious individuals on our staff who review the analysis and confirm the result if it is concerning around the maximum contaminant levels. The water quality information presented in the tables is from the most recent round of testing done according to the regulations. All data shown were collected during the last calendar year unless otherwise noted in the tables.

We wish to thank the customers who let us into their homes to sample every month to ensure water quality. We appreciate your assistance in allowing us to do our job well. Each year Mother Nature presents some challenges. We continue to ask you to help us help you by doing your part to keep the water safe when making its way to your tap. Each autumn check your service connection and get the heat tape ready and working properly for a cold winter. Make sure the connection through your skirting is easy to get into during deep freezes and piles of snow. Please report low pressure and wet spots you notice in your yard. Check your outside hose bib or spigot to make sure it isn't frozen, leaking or broken. We appreciate conservation during dry times as well. Check your home regularly for leaks. This includes all fixtures especially the toilet that will make a sound when the bowl is continuously filling. When we save a little, we save a lot.

We are continuing to have Emergency Wet Well Cleaning on a regular basis and this is becoming an extremely expensive maintenance item. The septic professionals are still finding fat, oil and grease build up on the floats. This type of disposal should not be occurring down your sinks or drains. Please reuse a can or glass jar for all cooking grease and dispose of it with the household trash. And always, please do not run your faucets to prevent pipes from freezing. It is not necessary and causes major damage to the sewer system.

Water Source Information

Our drinking water is supplied from another water system through a Consecutive Connection (CC). To find out more about our drinking water sources and additional chemical sampling results, please contact our office at the number provided above. Your water comes from

Source Name	Source Water Type
LAKE CHAMPLAIN VIA COLCHESTER FD 1	Surface Water

Buyer Name	Seller Name
COLCHESTER FD 1	CHAMPLAIN WATER DISTRICT

The State of Vermont Water Supply Rule requires Public Community Water Systems to develop a Source Protection Plan. This plan delineates a source protection area for our system and identifies potential and actual sources of contamination. Please contact us if you are interested in reviewing the plan the Champlain Water District has prepared.

Drinking Water Contaminants The sources of drinking water (both tap water and bottled water) include surface water (streams, lakes) and ground water (wells, springs). As water travels over the land's surface or through the ground, it dissolves naturally-occurring minerals. It also picks up substances resulting from the presence of animals and human activity. Some "contaminants" may be harmful. Others, such as iron and sulfur, are not harmful. Public water systems treat water to remove contaminants, if any are present.

In order to ensure that your water is safe to drink, we test it regularly according to regulations established by the U.S. Environmental Protection Agency and the State of Vermont. These regulations limit the amount of various contaminants:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, may come from a variety of sources such as storm water run-off, agriculture, and residential users.

Radioactive contaminants, which can be naturally occurring or the result of mining activity

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

Water Quality Data

The table below lists all the drinking water contaminants that we detected during the past year. It also includes the date and results of any contaminants that we detected within the past five years if tested less than once a year. The presence of these contaminants in the water does not necessarily show that the water poses a health risk.

Terms and abbreviations - In this table you may find terms you might not be familiar with. To help you better understand these terms we have provided the following definitions:

Maximum Contamination Level Goal (MCLG): The "Goal" is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLG's allow for a margin of safety.

Maximum Contamination Level (MCL): The "Maximum Allowed" MCL is the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of disinfectants in controlling microbial contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. Addition a disinfectant may help control microbial contaminants.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

90th Percentile: Ninety percent of the samples are below the action level. (Nine of ten sites sampled were at or below this level).

Treatment Technique(TT): A process aimed to reduce the level of a contaminant in drinking water.

Parts per million (ppm) or Milligrams per liter (mg/l): (one penny in ten thousand dollars)

Parts per billion (ppb) or Micrograms per liter (µg/l): (one penny in ten million dollars)

Picocuries per liter(pCi/L): a measure of radioactivity in water

Nephelometric Turbidity Unit (NTU): NTU is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Detected Contaminants WINDEMERE MHP

Disinfection ByProducts	Collection Year	Highest LRAA	Range	Unit	MCL	MCLG	Typical Source
Total Trihalomethanes	2019	25	25 - 25	ppb	80	0	By-product of drinking water chlorination
Total Haloacetic Acids (HAA5)	2019	26	26 - 26	ppb	60	0	By-product of drinking water chlorination

Health Information Regarding Drinking Water

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from EPA's Safe Drinking Water Hotline (1-800-426-4791). Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Safe Drinking Water Hotline.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. WINDEMERE MHP is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Per- and Polyfluoroalkyl Substances (PFAS) are contaminants you may see reported in your Consumer Confidence Report (CCR) for the first time.

What are PFAS?

PFAS are a group of over 4,000 human-made chemicals (they do not occur naturally) that have been used in industry and consumer products worldwide since at least the 1950s. These chemicals are used to make household and commercial products that resist heat and chemical reactions and repel oil, stains, grease, and water. Some common products that may contain PFAS include non-stick cookware, water-resistant clothing and materials, cleaning products, cosmetics, food packaging materials, and some personal care products. Due to their resilient chemical nature, they don't readily degrade once they are released into the environment. In addition, the common use of these chemicals in industry and consumer products has led to their widespread impact on the environment. The impact of these chemicals on your drinking water continues to be studied.

Why are PFAS being tested in my drinking water?

In May 2019, Act 21 (S.49), an act relating to the regulation of per- and polyfluoroalkyl substances (PFAS) in drinking and surface waters, was signed by Governor Scott. This Act provides a comprehensive framework to identify PFAS contamination and to issue new rules to regulate PFAS levels in drinking water.

What if PFAS have been detected in my drinking water?

Act 21 set an interim standard for the detected concentration of five PFAS in drinking water, or the combined concentration of any of the 5 PFAS, which should not exceed **20 parts per trillion (ppt)**. The interim standard is based on the Health Advisory established by the Vermont Department of Health. The five PFAS are:

- (PFNA):** Perfluorononanoic Acid
- (PFOA):** Perfluorooctanoic Acid
- (PFOS):** Perfluorooctane Sulfonic Acid
- (PFHpA):** Perfluoroheptanoic Acid
- (PFHxS):** Perfluorohexane Sulfonic Acid

If your water has been tested and the **sum any of the five PFAS listed above is confirmed to exceed 20 ppt**, a Do Not Drink notice will be issued informing you not to use your water for drinking or cooking, brushing teeth, making ice cubes, making baby formula, washing fruits and vegetables or any other consumptive use. You will be advised to use another source of water for consumption which may include bottled water.

An additional 13 PFAS were required to be tested for, per Act 21. These additional 13 PFAS, listed below, currently do not have an established health-based standard and are not counted toward the combined standard of 20 ppt:

- (11Cl-PF3OUdS):** 11-Chloroeicosafluoro-3-oxaundecane-1-sulfonic Acid
- (9Cl-PF3ONS):** 9-Chlorohexadecafluoro-3-oxanonane-1-sulfonic Acid
- (DONA):** 4,8-Dioxa-3H-perfluorononanoic Acid
- (HFPO-DA):** Hexafluoropropylene Oxide Dimer Acid
- (NEtFOSAA):** N-ethyl perfluorooctanesulfonamidoacetic Acid
- (NMeFOSAA):** N-methyl perfluorooctanesulfonamidoacetic Acid
- (PFBS):** Perfluorobutane Sulfonic Acid
- (PFDA):** Perfluorodecanoic Acid
- (PFDoA):** Perfluorododecanoic Acid
- (PFHxA):** Perfluorohexanoic Acid
- (PFTA):** Perfluorotetradecanoic Acid
- (PFTrDA):** Perfluorotridecanoic Acid
- (PFUnA):** Perfluoroundecanoic Acid

Where can I learn more about PFAS in drinking water?

For information about the health effects of PFAS, please visit www.healthvermont.gov/water/pfas or call the Vermont Department of Health at 1-800-439-8550. If you have specific health concerns, contact your health care provider.

PLEASE SEE THE COLCHESTER FIRE DISTRICT #1's CONSUMER CONFIDENCE REPORT BELOW

Detected Contaminants COLCHESTER FIRE DISTRICT 1

NONE

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Distribution Information

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place and distributing copies by hand or mail.